

## **i.e. Recycling Frequently Asked Questions**

### **Are there days you do not collect recycling?**

Yes. We do not collect recycling four (4) weeks out of the year. That schedule can be found here:

<b>Monday - Friday</b>	<b>April 1 – April 5, 2013</b>	<b>Spring Break</b>
<b>Monday - Friday</b>	<b>July 1 – July 5, 2013</b>	<b>Independence Day</b>
<b>Monday - Friday</b>	<b>November 25 – 29, 2013</b>	<b>Thanksgiving</b>
<b>Monday - Friday</b>	<b>December 23 – 27, 2013</b>	<b>Christmas</b>

### **Do you take shredded paper?**

Yes. Include it with your regular paper recycling.

### **Do you take e-waste?**

We accept small electronics on designated days. NO PROJECTION TVs, NO REFRIDGERATORS, NO FREEZERS, etc.

### **How is recycling billed?**

Recycling is billed automatically in two, four, or six month intervals.

### **How do I pay?**

You can choose to remit payment with a check, or use the Pay Online tab on our website for secure payment processing through PayPal.

### **What do I do about a missed pickup?**

If your recycling was missed, please shoot us an email letting us know. It could have been a mistake with a driver on the route, or there may be a problem with your account. Either way, we try to let you know as soon as possible the reason for the missed pickup and apologize for any inconvenience.